



Product Notice 2024021

8th July 2024

Honeywell RMU Program | System 57 to Touchpoint

Regions Affected: Global

Dear Customers and Colleagues,

Honeywell values your loyalty and appreciates your business. We also have been hard at work to develop the latest technology in gas measurement and detection. Harmonizing these to maximize your safety, we are excited to announce our Retrofit, Migration, and Upgrade (RMU) program to streamline the process of updating your legacy system with the most current technology.

Customers may take advantage of two potential RMU programs. First, get peace of mind with additional warranties which are available on new devices that replace legacy systems. Second, realize automated sensor or chemcassette order and shipment via our Sensor as a Service (SENaaS) program where sensors and chemcassettes are shipped in time to replace the end of service life component. The SENaaS program is designed to cover supply for a two-year period based on the published service life of your component.

Your System 57 gas detection controller has reached end of life. Spare parts are no longer available for many critical components, and should any one of those fail, your system would not be fully recoverable and your facility would be exposed to the risk of insufficient gas detection equipment. Fortunately, a new gas detection controller is available with Honeywell's Touchpoint Plus and Pro models. To incentivize transition to the new systems, Honeywell is pleased to announce these RMU programs that offer discounts on extended warranties for the Touchpoint Plus and Touchpoint Pro controllers.

Material	Description	Notes	Basic	Premium
TLBAWA4S4NNT-RMUB	TPPLBAWA4S4NNTN Extended Warranty 1yr	Touchpoint Plus warranty extension by 1yr	X	
TRHWSLXMHXX-RMUB	TRHWSLXMHXX Extended Warranty 1yr	Touchpoint Pro warranty extension by 1yr	X	

Please contact your local Honeywell Sales Team for pricing and availability.

David Jeffers
Sr. Offering Manager
Honeywell PMC

Terms and Conditions

Sensor as a Service (SENaaS) aims to provide consumable sensors or chemcassettes sufficient to cover the defined period based on the consumable's normal life expectancy. The actual number of sensors and chemcassettes are not to exceed the value defined in the description "N" where Nx is the total number of consumables that will be provided. Replacement consumables will be shipped four weeks in advance of the installed consumable's estimated end of service life. This program does not include shipping, installation, startup, or calibration. A quote for the labor to install, startup, and calibrate the consumable is available upon request.

Terms and Conditions for the extended warranties are as defined in the original equipment sale where the only difference is one additional year of similar coverage.

Only one extended warranty year is available per device as part of this program. Quotes for multiple-year extended warranties are available upon request.

All sales of goods or services referenced this offer are conditioned upon the terms and conditions set forth in the Honeywell Sensing Solutions (HSS) Terms and Conditions of Sale for the relevant region, found at <https://www.honeywellsafety.com/legaldocuments-global/>.